

11 November 2011

Dr. Saliba Bazaen  
Hospital Director  
Luzmila Hospital  
St. Al Aradi Wal Masaba  
Amman - Jabal Al Weibdeh 111181  
Jordan

Dear Dr. Saliba Bazaen:

Joint Commission International Accreditation has reviewed the Follow-up Focused Survey Report of 31 October-1 November 2011 for Luzmila Hospital. This survey was conducted as a follow-up to the Initial Hospital Survey of 26-29 June 2011. It is with great pleasure that I inform you of the decision to grant ACCREDITATION to the Luzmila Hospital. Congratulations to you, and all the other leaders and staff of Luzmila Hospital in achieving this recognition of your commitment to provide quality care on an ongoing basis.

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It is also our expectation that, all of the issues identified in the 2011 Final Survey Findings Report will have been satisfactorily resolved and full compliance with each identified standard will be demonstrated at the time of your next accreditation survey. Therefore, JCI recommends Luzmila Hospital to immediately place organization-wide focus on each of the standards with measurable elements scored as “Not Met” and “Partially Met” and to implement the action(s) necessary to achieve full compliance.

The Joint Commission International Accreditation Hospital Standards are intended to stimulate continuous, systematic and organization-wide improvement in daily performance and in the outcomes of patient care. Joint Commission International will continue to monitor Luzmila Hospital for compliance with all of the JCI Hospital standards on an ongoing basis throughout the three year accreditation cycle. The possible monitoring activities used in evaluating your organization's standards compliance may include document and record reviews, submission of written reports and/or data, performance measures, leadership and staff interviews, etc.; the activities could take place on-site and/or off-site. However, JCI reserves the right to do an on-site unannounced evaluation of compliance at their discretion. Between surveys, Luzmila Hospital will be expected to demonstrate compliance with which ever edition of the JCI Hospital standards is the most current at the time, which includes compliance with the



JCI accreditation policies and procedures in the front matter of the standards manual.

The citizens of Jordan should be proud that Luzmila Hospital is focusing on this most challenging goal – to continuously raise quality to higher levels.

Once again congratulations on this significant achievement.

Sincerely,

A handwritten signature in black ink, appearing to read "Ann K. Jacobson".

Ann K. Jacobson, MSN, RN, NEA  
Executive Director  
International Accreditation  
Joint Commission International

CC: Mr. Ghassan Ismail